PRIVACY POLICY

Please take a few minutes to read the following policy so that you understand how we treat your information. As we continuously improve and expand our services, this policy might change, so please check it periodically.

This Privacy Policy applies to the Domino's Pizza online and mobile web sites (<u>www.dominos.com</u>) (collectively, the "Web Sites") and the Domino's Pizza platforms and applications owned and operated by Domino's Pizza LLC and our direct and indirect parents, subsidiaries and affiliates ("Domino's Pizza", "we," "our," "us"), including but not limited to the Domino's Anyware platform (<u>https://anyware.dominos.com</u>) and Domino's Driver Application (collectively, the "Applications"). This Privacy Policy describes how Domino's Pizza collects, uses, and shares information provided through the Web Sites and Applications and information received from other sources, including Domino's Pizza franchisees. It also describes your rights and choices regarding our use and sharing of your information, including how you can access and update such information.

Please note that Domino's Pizza franchisees are independent entities and their processing of information is subject to their own privacy policies. For information on how a specific Domino's Pizza franchisee processes your information, please direct your request to the relevant Domino's Pizza franchisee.

Your use of the Web Sites or Applications constitutes your agreement to our <u>Terms of Use</u> (or the Domino's Driver Application Terms of Use for Drivers using the Domino's Driver Application), and acceptance of this Privacy Policy and your consent to the practices it describes.

If you have questions about our Privacy Policy or wish to exercise your rights and choices, please contact us as set forth in the section entitled "Contact Us" below. If you are a California resident or data subject in Europe, please see the sections entitled "Additional Disclosures for California Residents" or "Additional Disclosures for Data Subjects in Europe" below.

INFORMATION COLLECTION

Information you provide

Domino's Pizza collects information you provide directly via the Web Site and Applications. The information we collect includes information that identifiers, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly, or indirectly to you. The categories of information we collect and have collected about you in the last 12 months may include the following:

- **Contact Data.** We collect your first and last name, postal address, email address, and telephone number.
- Account Credentials. We collect passwords and other information for authentication and account access.
- **Payment Data.** We collect data necessary to process your payment if you make a purchase, including your payment instrument number (such as a credit card number), and the security code associated with your payment instrument.
- Order Information. We collect information about your orders and food choices.
- **Profile Data.** We collect your interests, favorites and preferences.
- **Content.** We collect the content of messages you send to us, such as feedback and product reviews you may write, or questions and information you provide to customer support.
- **Applicant Data.** We collect data as necessary to consider you for a job opening if you submit an application to us, including your employment and education history, transcript, writing samples, and references.

We collect information you provide at various points of the Web Sites and Applications, such as the following:

- Account Registration To register an account with Domino's, you will be required to fill out a registration form on the Web Sites or Applications. This form requires you to provide your contact data and account credentials. You may also provide payment data and profile data to help speed up and facilitate your future orders.
- **Online Orders** You can place an online order for carryout or delivery through your registered account or as a guest. If you place a carryout order, you will need to provide your first name and last name, email address, telephone number, and order information. If you pay online, you will also need to provide your payment data. If you place an order for delivery, you will also need to provide your postal address in addition to the information above.
- **Rewards Programs** We may offer rewards programs, sweepstakes, contests, surveys, or other promotions ("Promotions") through our Websites or Applications. In order to participate in a Promotion, you may be required to register an account and/or provide contact data, profile data, and other information.
- Other Transactions We may offer you other opportunities to transact with us through the Web Sites or Applications. If you conduct transactions through the Web Sites or Applications, we will collect information you provide directly about the transactions you engage in while on the Web Sites or Applications (including any data gathered through the Application while located in a Domino's Pizza store and when you speak to and use voice ordering services through the Domino's Anyware platform, including through applicable devices). This information may include payment and billing information as well as the nature, quantity and price of the goods or services through the Domino's

Anyware platform, and the individuals or entities with whom you communicate or transact business.

• Email and other voluntary communications - You may also choose to communicate with us through email, via the Web Sites, via the Applications (including through voice ordering services through the Domino's Anyware platform), or through other means. Such communications may be in connection with our customer service efforts, your questions, or for other purposes. We collect the information in these communications, and such information may include information that personally identifies you.

You may choose to voluntarily disclose other information when using the Web Sites or Applications that we do not request, and, in such instances, you are solely responsible for such information. Further, certain Applications, such as those using the Domino's Anyware platforms, may capture information that you do not voluntary provide, such as background noise or secondary communications. Therefore, you should take steps to prevent the communication of unnecessary information when using such Applications.

Information Collected Automatically

When you visit the Web Sites or Applications (including when you use the Applications in a Domino's Pizza store), we automatically collect information about your device and how your device interacts with our Web Sites or Applications.

The categories of information we have collected about you in the last 12 months include the following:

- Service Use Data. We collect data about the features you use, the emails and advertisements you view, the products you consider and purchase, the date and time you access the Web Sites or Applications, the pages you access while using the Web Sites or Applications, and the internet address of the web sites, if any, from which you linked directly to the Web Sites or Applications, and other similar information.
- **Device Connectivity and Configuration Data.** We collect data about the type of device you use, the operating system and browser you use, your internet service provider, your device's regional and language settings, and other similar information. This data also includes IP address, MAC address, device advertising Id (e.g., IDFA or AAID), and other device identifiers.
- **Driver Application Data.** If you are a Driver, we collect data about your use of the Domino's Driver Application, such as the time you log in and out of the Application, delivery updates, and customer service information such as the time it takes a Driver to leave the store for a delivery and enter the store after a delivery.
- Location Data. We collect data about your device's location, which can be precise (e.g., latitude/longitude data) or imprecise (e.g., location derived from an IP address or data that indicates a city or postal code level). For example, we collect precise location

through the Domino's Driver Application to allow customers, franchisees, and authorized personnel to track the location of Drivers and their delivery orders.

We use cookies and other tracking technologies now and hereafter developed to automatically collect this information, including the following:

• Log Files

A log file is a file that records events that occur in connection with your use of the Web Sites and Applications, such as IP address, browser type, internet service provider, referring/exit pages, operating system, date/time stamps, and related data.

• Cookies

Domino's Pizza servers, or the servers of other entities, may place a "cookie" on your device, store data in your device's browser or access pre-existing removable tracking features on your device in order to allow you to use the Web Sites and Applications and to personalize your experience. A "cookie" is a small piece of data that can be sent by a web server to your device, which then may be stored by your browser on your device's hard drive. Cookies and browser storage allow us to recognize your device while you are on our Web Sites and Applications and help customize your online experience and support security features. Cookies and browser storage are also useful in allowing more efficient log-in for users, tracking transaction histories and preserving information between sessions. The information collected from cookies and browser storage may also be used to improve the functionality of the Web Sites and Applications, analyze your use of the Web Sites and Applications, or bring you advertising. To learn more about how we use cookies, please visit the "Your Rights and Choices" section below.

Types of cookies and tags on our Web Sites and Applications include:

- Functionality: Used to remember your preferences and for facilitating transactions such as purchases.
- Performance or Analytics: Used to measure site activity to improve user experience.
- Targeting: Used to display information and offers that specifically interest you.

• Local Storage

We use Local Storage, such as HTML5 storage, to store information related to whether the user has chosen to "Remain Logged In" as well as tokens if other services are used. We may partner with other entities to provide certain features on our Web Sites and Applications or to display advertising based upon your web browsing activity use Local Storage such as HTML 5 storage to collect and store information. Various browsers may offer their own management tools for removing HTML5 Local Storage.

• Web Beacons ("Tracking Pixels")

Web beacons are pieces of code embedded in a website, video, email or advertisement that send information about your use to a server. There are various types of web beacons, including image pixels (which are small graphic images) and Java Script pixels (which contains Java Script code). When you access a website, video, email, or advertisement that contains a pixel, the pixel may permit us or another party to drop or read cookies on your browser. Web beacons are used in combination with cookies to track activity by a particular browser on a particular device. We may incorporate web beacons to allow us to track conversions, bring you advertising both on and off the Web Sites and Applications, and provide you with additional functionality, such as the ability to connect our Web Sites and Applications with your social media account.

• Location-identifying Technologies

GPS (global positioning systems) software, geo-filtering, and other location-aware technologies locate (sometimes precisely) you for purposes such as verifying your location and delivering or restricting relevant content based on your location.

• Voice Processing Technologies

Voice processing technologies collect data through the microphone on your device to effectuate an instruction or request by you. We only maintain the audio long enough to complete your instruction or request and then immediately delete it. We may use non-audio data associated with the collection for additional purposes such as data analytics and in accordance with this Privacy Policy.

• Device Fingerprinting

Device fingerprinting is the process of analyzing and combining sets of information elements from your device's browser, such as JavaScript objects and installed fonts, in order to create a "fingerprint" of your device and uniquely identify your device and applications.

• In-App Tracking Methods

There are a variety of tracking technologies that may be included in mobile applications, and these are not browser-based like cookies and cannot be controlled by browser settings. Some use device advertising Id or other device identifiers to associate app user activity to a particular app and to track user activity across apps.

We may incorporate tracking technologies into our emails, Web Sites, or Applications, as well as into our ads. Some of these tracking technologies may track your activities across time and services for purposes of associating the different devices you use, and delivering relevant ads and/or other content to you.

For further information on how we use tracking technologies for analytics and advertising and your rights and choices regarding them, please see the sections entitled "Analytics, Advertising, and Retargeting" and "Your Rights and Choices" below.

Information Collected from Franchisees and Other Sources

We also obtain information about you from other sources and combine such information with information we have collected about you. The categories of other sources from which we collect and have collected information in the last 12 months includes the following:

- **Domino's Pizza franchisees**, which are independent entities. We process information received from the franchisees to provide them with services as well as for our own purposes in accordance with this Privacy Policy.
- **Social networks** when you reference our service or grant permission to Domino's Pizza to access your data on one or more of these services.
- **Business Partners** with which we offer co-branded services, sell or distribute our products, or engage in joint marketing activities.
- Publicly-available sources such as data in the public domain.

We are not responsible for the accuracy of any information provided by other sources or the data practices of other sources.

INFORMATION USE

Domino's Pizza collects and uses information for business and commercial purposes in accordance with the practices described in this Privacy Policy. Our business purposes for collecting and using information, including in the last 12 months, include the following:

- operating and managing our Web Sites and Applications, such as providing you with products, services, and Promotions, opening, maintaining, administering and servicing users' accounts or memberships;
- performing services requested by you, such as responding to your comments and requests, processing, servicing or enforcing transactions and sending related communications;
- maintaining the security and integrity of our systems, and preventing and addressing fraud, unlawful access, and breach of our policies and terms;
- sending you technical notices, updates, security alerts, information about our policy changes and administrative messages;
- analyzing trends and usage, such as the efficiency of deliveries and store operations;
- helping to establish and verify the identity of users;
- improving our Web Sites, Applications, stores, advertisements, products, Promotions and services;
- sending you promotional newsletters, offers, advertisements and marketing communications and other information about Domino's Pizza and its affiliates;
- sending and serving you advertising; and
- fulfilling any other business or commercial purposes at your direction or with your consent.

Notwithstanding the above, we may use information that does not identify you (including aggregate information or information that has been de-identified) without obligation to you except as prohibited by applicable law. For information on your rights and choices regarding how we use your information, please see the section entitled "Your Rights and Choices" below.

DISCLOSURE OF INFORMATION

We disclose information we collect in accordance with the practices described in this Privacy Policy. The categories of entities to whom we disclose and have shared information with in the last 12 months, include the following:

- Service Providers. Domino's Pizza shares information with entities that help us with maintaining and operating our Web Sites and Applications, payment processing, data analytics, marketing and advertising, and other business purposes. These companies may only use such information for the purpose of performing those functions and may not use it for any other purpose, although we may permit them to use aggregate information which does not identify you or de-identified data for any purpose except as prohibited by applicable law.
- **Customers.** We share information about Drivers collected through the Domino's Driver Application with our customers to allow location tracking of delivery orders.
- **Vendors.** We share information with vendors and other entities in connection with tailoring advertisements, measuring and improving our Web Sites or Applications and advertising effectiveness, and enabling other enhancements. These companies may act as our service providers, or in certain contexts, independently decide how to process your information. For more information on advertising and analytics, see the section entitled "Analytics, Advertising, and Retargeting" below.
- **Affiliates.** We share information with our related entities including our parent and sister companies. For example, we share your information with our affiliates for customer support, marketing, and technical operations.
- **Franchisees.** We share information with Domino's Pizza franchisees in connection with the services we provide to them. For example, we share information with franchisees in order to facilitate your orders, maintain and administer your online accounts, respond to your questions and comments, comply with your requests, market and advertise to you, facilitate services with respect to Drivers, and otherwise comply with applicable law. Domino's Pizza franchisees are independent entities and their processing of information is subject to their own privacy policies.
- **Business Partners.** We share information with our business partners in connection with offering you co-branded services, selling or distributing our products, or engaging in joint marketing activities.
- **Promotions.** Our Promotions may be jointly sponsored or offered by other entities. If you voluntarily choose to enter a Promotion, we share information as set out in the official rules that govern the Promotion as well as for administrative purposes and as required by law (e.g., on a winners list). By entering a Promotion, you agree to the official rules that govern that Promotion, and may, except where prohibited by applicable law, allow the sponsor and/or other entities to use your name, voice and/or likeness in advertising or marketing materials.
- **Merger or Acquisition.** We may share information if Domino's Pizza is involved in a merger, acquisition, or sale of all or a portion of its assets. In such event, you may be notified via email and/or a prominent notice on our Web Sites or Applications of any

change in ownership or uses of your information, as well as any choices you may have regarding your information.

- Security and Compelled Disclosure. Domino's Pizza must disclose information about you in response to lawful requests by public authorities, including to meet national security or law enforcement requirements. We may share information about you in connection with legal requirements, such as in response to an authorized subpoena or when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, or investigate fraud. We may also share information about you to defend the Terms of Use or other policies applicable to the Web Sites and Applications or if we believe your actions are inconsistent with our user agreements or policies. To the maximum extent permitted by applicable law, we may use IP addresses, mobile device identifiers or any other information we collect to identify users, and may do so in cooperation with copyright owners, internet service providers, wireless service providers or law enforcement agencies in our discretion. Such disclosures may be carried out without notice to you.
- **Facilitating Requests.** We share information at your request or direction, such as when you choose to share information with a social network about your activities on the Web Sites or Applications.
- **Consent.** We may share your information with notice and as required by applicable law, with your consent.

Notwithstanding the above, Domino's Pizza may disclose aggregated or de-identified information for any purpose except as prohibited by applicable law. For information on your rights and choices regarding how we share your information, please see the section entitled "Your Rights and Choices" below.

EXTERNAL LINKS, APPLICATIONS AND DEVICES

The Web Sites and Applications may contain links to other web sites, or may be available through devices, not maintained or related to Domino's Pizza. These links and devices are not sponsored by or affiliated with the Web Sites, Applications, or Domino's Pizza. Domino's Pizza has not reviewed any or all of the sites hyper-linked to or from the Web Sites or Applications, and has not reviewed any or all of the devices through which certain Domino's Applications like Domino's Anyware are available, and is not responsible for the content or privacy practices of other web sites, applications or devices. The links and devices are accessed and used at the user's own risk, and Domino's Pizza makes no representations or warranties about the content, completeness or accuracy of these links or devices, the sites hyper-linked to the Web Sites or Applications or the devices through which the Applications like Domino's Anyware may be available. Other entity web sites that are accessible by hyperlinks from the Web Sites or Applications may use cookies and other tracking technologies. Domino's Pizza encourages you to read the privacy policies provided by other web sites and devices manufacturers before you provide any information to them. Domino's Pizza does not implicitly endorse web sites

hyper-linked to Domino's Web Sites or Applications or devices through which Applications such as Domino's Anyware may be available.

SOCIAL MEDIA FEATURES

Our Web Sites and Applications may include social media features. These social media features may use tracking technologies to collect information about you, such as your IP address, which page you are visiting on the Web Sites or Applications, and may set a cookie to enable the social media feature to function properly. If you use social media features, information you post or provide access to may be publicly displayed on our Web Sites and Applications or by the social network you use which is a separate entity. Similarly, if you post information on a social network that references our Web Sites and Applications (e.g., by using a hashtag associated with Domino's Pizza in a tweet or status update), your post may be used on or in connection with our Web Site and Applications. Also, both Domino's Pizza and the social network may have access to certain information about you and your use of our Web Site and Applications and the social media features. Social media features are operated by a social network, which is a separate entity and governed by the social network's privacy policy. We are not responsible for, and make no representations regarding the policies or business practices of any separate entities and encourage you to familiarize yourself with and consult their privacy policies and terms of use.

ANALYTICS, ADVERTISING, AND RETARGETING

Domino's Pizza engages other entities for analytics services. These entities may use cookies and other tracking technologies to analyze your usage of our Web Sites and Applications, including data collected when you speak to and use voice ordering services through the Domino's Anyware platform.

In addition, we engage other entities to serve advertisements on the Web Sites and Applications and/or on other services. These entities may use cookies and other tracking technologies to collect and share information with us about your visits to this and other services in order to provide advertisements about goods and services likely to be of greater interest to you, measure and research the effectiveness of our advertisements, track page usage and paths followed during visits through our Web Sites and Applications, help us serve relevant internet banner advertisements on our Web Sites and Applications and on other services, and track use of our internet banner advertisements and other links from our business partners' services to our Web Sites and Applications. Domino's Pizza may use the information collected on its Web Sites and Applications for online behavioral advertising purposes including retargeting and to customize ads to you when you visit other services. We also use audience matching services to reach people (or people similar to people) who have visited our Web Sites, Applications, or are identified in one or more of our databases ("Matched Ads"). This is done by us uploading a customer list to a technology service or programmatically by incorporating technologies such as pixels, SDKs, or APIs from a technology service into our own Web Sites or Applications, and the technology service matching common factors between our data and their data. For instance, we incorporate the Facebook pixel on our Web Sites and may share your email address with Facebook as part of our use of Facebook Custom Audiences. Some technology services, such as LiveRamp, may provide us with their own data, which is then uploaded into another technology service for matching common factors between those datasets.

As indicated above, the entities providing these services may act as our service providers, or in certain contexts, independently decide how to process your information. Information collected by these services may be transmitted to and stored on servers in the U.S. (or elsewhere). We encourage you to familiarize yourself with and consult their privacy policies and terms of use.

For further information on the types of tracking technologies we use and your rights and choices regarding analytics, interest-based advertising, and Matched Ads, please see the sections entitled "Information Collected Automatically" above and "Your Rights and Choices" below.

YOUR RIGHTS AND CHOICES

Review and Update of Account Information

You have the right to access certain account information that you have voluntarily submitted to us through the Web Sites and Applications. You may correct, update, amend, delete, or remove that information by making the change within your Domino's Pizza online account or contacting us as set forth in the section entitled "Contact Us" below. We may require additional information from you to allow us to confirm your identity. Please note that we will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. European data subjects and California residents have additional rights as set forth in the sections entitled "Additional Disclosures for Data Subjects in Europe" and "Additional Disclosures for California Residents" below.

Tracking Technologies Generally

Most web browsers (such as Microsoft Internet Explorer, Google Chrome, Firefox and Apple Safari) accept cookies by default. You can instruct your browser, by changing its settings, to decline or delete cookies. If you use multiple browsers on your device, you will need to instruct each browser separately. Your ability to limit cookies is subject to your browser settings and limitations.

You can reset your device advertising Id at any time through your device settings, which is designed to allow you to limit the use of information collected about you. For information on how to do this on Apple devices, visit Apple.com or https://support.apple.com/en-us/HT202074. For information on how to do this on Android devices, visit Google.com. You can stop all collection of information via an app by uninstalling the app.

The location data collected through an app depends on your device settings and app permissions. You can exercise choice over the location data collected through our apps by (i) for GPS data, disabling location in your device settings or disabling location permissions to that app; (ii) for Bluetooth data, disabling Bluetooth and any Bluetooth scanning option in your device settings; or (iii) for WiFi data, disabling WiFi and any WiFi scanning option in your device settings. You can stop collection of all location data via an app by uninstalling the app.

Your browser settings may allow you to automatically transmit a "Do Not Track" signal to online services you visit. Note, however, there is no industry consensus as to what site and app operators should do with regard to these signals. Accordingly, unless and until the law is interpreted to require us to do so, Domino's Pizza does not respond to "Do Not Track" signals or other mechanisms. For more information on "Do Not Track," visit <u>http://www.allaboutdnt.com</u>.

If you disable cookies or other device tracking features, however, you may not be able to use certain functions of the Web Sites or Applications.

Analytics and Advertising

You may exercise choices regarding the use of cookies for analytics services as follows:

- <u>Click here</u> to view the Google Analytics opt out choice.
- <u>Click here</u> to view the Adobe Analytics opt out choice.

You may also exercise choice regarding the receipt of interest-based advertising. Some of the advertisers and technology companies that perform advertising-related services for us and our partners may be members of the Network Advertising Initiative ("NAI"). <u>Click here</u> to visit the Network Advertising Initiative site. Some of these companies may also participate in the Digital Advertising Alliance ("DAA") Self-Regulatory Program for Online Behavioral Advertising. To learn more about the DAA and your opt out options for their members, please visit (i) for website opt out, <u>http://www.aboutads.info/choices</u>; and (ii) for mobile app opt out, <u>http://www.aboutads.info/appchoices</u>.

In addition, some of the advertisers that perform advertising-related services for us and our partners may offer their own opt out choice:

• <u>Click here</u> to view the Google Doubleclick opt out choices.

- <u>Click here</u> to view the Facebook opt out choices.
- <u>Click here</u> to view the Twitter opt out choices.
- <u>Click here</u> to view the Pandora opt out choices.

Please be aware that, even if you are able to opt out of certain kinds of interest-based advertising, you may continue to receive other types of ads. Opting out only means that those selected members should no longer deliver certain interest-based advertising to you, but does not mean you will no longer receive any targeted content and/or ads (e.g., from other ad networks).

In addition, our European users may <u>click here</u> to learn more information about their online choices at <u>www.youronlinechoices.com</u> and to view their opt out choices for this type of advertising.

To opt out of us using your data for Matched Ads, please contact us as set forth in the "Contact Us" section below and specify that you wish to opt out of matched ads. We will request that the applicable technology company not serve you matched ads based on information we provide to it. Alternatively, you may directly contact the applicable technology service to opt out.

You may also limit our use of information collected from or about your mobile device for purposes of serving targeted ads to you by going to your device settings and selecting "Limit Ad Tracking" (for iOS devices) or "Opt out of Interest-Based Ads" (for Android devices).

Please note that if you opt out using any of these methods, the opt out will only apply to the specific browser or device from which you opt out. Domino's Pizza is not responsible for effectiveness of, or compliance with, any other parties' opt out options or programs or the accuracy of their statements regarding their programs.

Communications

In order to provide service to you, we may send you communications related to your transactions, security or the administration of the Web Sites or Applications. From time to time, Domino's Pizza may also send you other messages or updates about our Web Sites, Applications, Domino's Pizza, or our Promotions and other activities. If you do not wish to receive promotional communications from Domino's Pizza, you can opt out at any time by following the instructions provided in those communications or by contacting us as set forth in the section entitled "Contact Us" below. Please note that even if you opt out of receiving promotional communications, we may continue to send you non-promotional emails, such as those about your account, servicing, or our ongoing business relations.

Your California Privacy Rights

California residents have additional rights as set out in the "Additional Disclosures for California Residents" section below.

Your Nevada Privacy Rights

Nevada law (NRS 603A.340) requires each business to establish a designated request address where Nevada consumers may submit requests directing the business not to sell certain kinds of personal information that the business has collected or will collect about the consumer. A sale under Nevada law is the exchange of personal information for monetary consideration by the business to a third party for the third party to license or sell the personal information to other third parties. If you are a Nevada consumer and wish to submit a request relating to our compliance with Nevada law, please contact us as at <u>nevadarequests@dominos.com</u>.

Your European Privacy Rights

Data subjects in Europe have additional rights as set out in the "Additional Disclosures for Data Subjects in Europe" section below.

INTERNATIONAL TRANSFER

We are based in the U.S. and the information we collect is governed by U.S. law. If you are accessing the Web Sites or Applications from outside of the U.S., please be aware that information collected through the Web Sites or Applications may be transferred to, processed, stored, and used in the U.S. and other jurisdictions. Data protection laws in the U.S. and other jurisdictions may be different from those of your country of residence. Your use of the Web Sites and Applications or provision of any information therefore constitutes your consent to the transfer to and from, processing, usage, sharing, and storage of your information in the U.S. and other jurisdictions as set forth in this Privacy Policy. For personal data transferred from the United Kingdom, the European Union, or Switzerland, we will provide appropriate safeguards, such as through use of standard contractual clauses.

DRIVERS

The Domino's Driver Application collects information to allow customers and others to track the location of Drivers and their delivery orders. If you are an employee or independent contractor of

Domino's Pizza LLC or a Domino's Pizza franchisee who delivers pizzas and other products to customers ("Drivers"), you understand that we may process information collected about you through your use of the Domino's Driver Application in accordance with this Privacy Policy, including for analytics purposes and to provide services for our franchisees. In order to use the Domino's Driver Application, you must agree to in-application permissions, which will turn on various device features necessary for Domino's Driver Application functionality, such as turning on the microphone to make and receive calls, enabling location tracking to calculate delivery updates, and authorizing notifications to receive new orders in the Driver's order queue. For more information on the Domino's Driver Application, please review our Domino's Driver Application Terms of Use. If you are a Driver and a California resident, you understand that information collected about you is used solely within the context of your role as an employee or contractor.

CHILDREN'S PRIVACY

The Web Sites and Applications are directed toward and designed for use by persons aged 18 or older. Domino's Pizza will not approve applications of, or establish or maintain registrations for any child whom Domino's knows to be under the age of 13. Domino's Pizza does not solicit or knowingly collect personal information as defined by the U.S. Children's Privacy Protection Act ("COPPA") from children under the age of 13. If Domino's Pizza nevertheless discovers that it has received personal information from an individual who indicates that he or she is, or whom Domino's Pizza otherwise has reason to believe is, under the age of 13, Domino's Pizza will delete such information from its systems. Additionally, a child's parent or legal guardian may request that the child's information be corrected or deleted from our files by contacting us as set forth in the section entitled "Contact Us" below.

We do not knowingly "sell" the personal information of minors under 16 years old who are California residents without their affirmative authorization.

DATA SECURITY

Domino's Pizza maintains reasonable physical, electronic, and procedural safeguards to help guard your information from loss, theft, misuse and unauthorized access, disclosure, alteration, and destruction. Please be aware, however, that any email or other transmission you send through the internet cannot be completely protected, and we cannot guarantee the security of your information collected through our Web Sites or Applications.

CHANGES TO THIS PRIVACY POLICY

Domino's Pizza reserves the right to modify or supplement this policy at any time. If a material change to the terms of this policy is made, Domino's Pizza will post a notice prior to the change becoming effective on its homepage and a link to the new policy.

CONTACT US

If you have questions or comments about this Privacy Policy, the information practices of Domino's Pizza, or your dealings with our Web Sites or Applications, or if you have a disability and would like to receive information on how to access this Privacy Policy in an alternative format please contact us:

Through our Contact Us page

By email: customercare@dominoscustomercare.com

By mail: Domino's Pizza LLC, Attn: Customer Care, 30 Frank Lloyd Wright Drive, Ann Arbor MI 48105

For EU-specific requests, including our compliance with Privacy Shield or the General Data Protection Regulation, please contact us at:

By email: compliance@dominos.com

By mail: Domino's Pizza LLC, Attn: Information Security, 30 Frank Lloyd Wright Drive, Ann Arbor MI 48105

GIFT CARDS

For terms of use and privacy policy information on Gift Cards, please <u>click here</u>.

ADDITIONAL DISCLOSURES FOR CALIFORNIA RESIDENTS

Notice of Collection

In the past 12 months, we have collected the following categories of personal information enumerated in the CCPA:

- **Identifiers**, including name, email address, phone number account name, IP address, and an ID or number assigned to your account.
- Customer records, billing and delivery address, and credit or debit card information.
- **Commercial information**, including purchases and engagement with our Web Sites and Applications.
- Internet activity, including your interactions with our Web Sites and Applications.
- Audio data, including information collected for voice ordering.
- Geolocation data, including location enabled services such as WiFi and GPS.
- **Employment and education data**, including information you provide when you apply for a job with us.
- Inferences, including information about your interests, preferences and favorites.

For more information on information we collect, including the sources we receive information from, review the "Information Collection" section. We collect and use these categories of personal information for the business purposes described in the "Information Use" section, including to provide and manage our Web Sites and Applications.

Domino's Pizza does not generally sell information as the term "sell" is traditionally understood. However, to the extent "sale" under the CCPA is interpreted to include advertising technology activities such as those disclosed in the "Analytics, Advertising, and Retargeting" section as a "sale," we will comply with applicable law as to such activity.

We disclose the following categories of personal information for commercial purposes: identifiers, commercial information, internet activity, geolocation data and inferences. We use and partner with different types of entities to assist with our daily operations and manage our Web Sites and Applications. Please review the "Disclosure of Information" section for more detail about the parties we have shared information with.

Right to Know and Delete

If you are a California resident, you have the right to know certain information about our data practices in the preceding 12 months. In particular, you have the right to request the following from us:

- The categories of personal information we have collected about you;
- The categories of sources from which the personal information was collected;
- The categories of personal information about you we disclosed for a business purpose or sold;
- The categories of third parties to whom the personal information was disclosed for a business purpose or sold; and
- The business or commercial purpose for collecting or selling the personal information

You also have the right to request the specific pieces of personal information we have collected about you.

In addition, you have the right to delete the personal information we have collected from you.

To exercise any of these rights, please submit a request through our online form available in the link below or call our toll free number at 877-883-9641. In the request, please specify which right you are seeking to exercise and the scope of the request. We will confirm receipt of your request within 10 days. We may require specific information from you to help us verify your identity and process your request. If we are unable to verify your identity, we may deny your requests to know or delete.

Make a CCPA Request

Please note that Domino's Pizza franchisees are independent entities and their processing of information is subject to their own privacy policies. If you wish to exercise any of these rights with respect to the processing of information by Domino's franchisees, please visit your local franchise-owned and operated store location to effectuate your requests, and we will work with the franchisee to address your request to the extent required by applicable law.

Right to Opt Out of Sale

To the extent Domino's Pizza sells your personal information as the term "sell" is defined under the California Consumer Privacy Act, you have the right to opt-out of the sale of your personal information by us to third parties at any time. You may submit a request to opt-out by clicking the **Do Not Sell My Personal Info**link in the hamburger menu on the Home Screen. You may also submit a request to opt-out by emailing us at privacy@dominos.com."

Authorized Agent

You can designate an authorized agent to submit requests on your behalf. However, we will require written proof of the agent's permission to do so and verify your identity directly. Please provide written proof via email to compliance@dominos.com.

Right to Non-Discrimination

You have the right not to receive discriminatory treatment by us for the exercise of any your rights.

Financial Incentives

Under the CCPA, earned points in Domino's Piece of the Pie Rewards® loyalty program may be considered a financial incentive provided in exchange for the collection and retention of your personal information. The value of your personal information is based upon a comparison of the amount spent by loyalty program customers compared to similarly situated customers who do not participate in the loyalty program over a 12-month period and also includes the following considerations:

- categories of personal information collected;
- transferability of such personal information;
- the use of such personal information in connection with marketing activities; and/or
- the volume of consumers enrolled in the loyalty program.

We will update this over time as appropriate.

Note that you are provided with the material terms of the loyalty program when you join and are asked to provide your opt-in consent to participate, which you can withdraw from at any time. For further details of the loyalty program and its terms, including how to opt-in or withdraw your opt-in, refer to the loyalty program's description and terms available at www.dominos.com/rewards.

If you opt-out of the loyalty program, you can continue to receive most discounted prices by emailing us atcustomercare@dominoscustomercare.com.

Shine the Light

Customers who are California residents may request (i) a list of categories of personal information disclosed to third parties during the immediately preceding calendar year for those third parties' own direct marketing purposes; and (ii) a list of the categories of third parties to whom we disclosed such information. To exercise a request, please send us an email or a letter to the addresses in the section entitled "Contact Us" above and specify you are making a "California Shine the Light" request. We may require additional information from you to allow us to verify your identity and are only required to respond to requests once during any calendar year.

ADDITIONAL DISCLOSURES FOR DATA SUBJECTS IN EUROPE

Roles

Data protection laws in Europe distinguish between organizations that process personal data for their own purposes (known as "controllers") and organizations that process personal data on behalf of other organizations (known as "processors"). Domino's Pizza LLC acts as a controller

with respect to personal data collected as you interact with our websites, emails, and advertisements. In some instances, Domino's Pizza acts as a processor on behalf of the Domino's Pizza franchisees, which are independent entities. Any questions that you may have relating to the processing of personal data by Domino's Pizza as a processor should be directed to the relevant franchisee.

Lawful Basis for Processing

Data protection laws in Europe require a "lawful basis" for processing personal data. Our lawful bases include where: (a) you have given consent to the processing for one or more specific purposes, either to us or to our service providers, partners, or franchisees; (b) processing is necessary for the performance of a contract with you; (c) processing is necessary for compliance with a legal obligation; or (d) processing is necessary for the purposes of the legitimate interests pursued by us or a third party, and your interests and fundamental rights and freedoms do not override those interests. Some of our lawful bases for processing your information stem from our independent franchisees on whose behalf we provide services.

Your European Privacy Rights

If you are a data subject in the European Economic Area ("EEA"), you have the right to access, rectify, or erase any personal data we have collected about you through the Web Sites or Applications. You also have the right to data portability and the right to restrict or object to our processing of personal data we have collected about you through the Web Sites or Applications. In addition, you have the right to ask us not to process your personal data (or provide it to third parties to process) for marketing purposes or purposes materially different than for which it was originally collected or subsequently authorized by you. You may withdraw your consent at any time for any data processing we do based on consent you have provided to us.

To exercise any of these rights, contact us as set forth in the section entitled "Contact Us" above and specify which right you intend to exercise. We will respond to your request within 30 days. We may require additional information from you to allow us to confirm your identity. Further, if we are processing your information on behalf of one of our franchisees, we will refer you to that franchisee, and will support them to the extent required by applicable law in responding to your request. Please note that we store information as necessary to fulfil the purposes for which it was collected, and may continue to retain and use the information even after a data subject request for purposes of our legitimate interests, including as necessary to comply with our legal obligations, resolve disputes, prevent fraud, and enforce our agreements.

If you have any issues with our compliance, you have the right to lodge a complaint with an EEA supervisory authority.

Privacy Shield

Domino's Pizza participates in the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal data from the EU, the United Kingdom and Switzerland to the U.S. Domino's Pizza has certified to the Department of Commerce that it adheres to the Privacy Shield Principles of notice, choice, accountability for onward transfer, security, data integrity and purpose limitation, access, and recourse, enforcement and liability. For purposes of this section, Domino's Pizza refers to the following U.S. legal entities: Domino's Pizza LLC, Domino's Pizza Distribution LLC, Domino's Pizza International Franchising Inc, and Domino's Pizza International Payroll Services, Inc. Domino's Pizza will use appropriate safeguards to comply with the judgment issued by the Court of Justice of the European Union on July 16, 2020 declaring the EU-U.S. Privacy Shield Framework as invalid.

In accordance with our obligations under the Privacy Shield, and subject to the investigatory and enforcement powers of the U.S. Federal Trade Commission, we hereby affirm our commitment to subject all personal data transferred from the EU, the United Kingdom, and Switzerland in reliance on Privacy Shield to the Privacy Shield Principles. This means that, in addition to our other obligations under the Privacy Shield Principles, we shall be liable to you for any third-party agent to which we transfer your personal data in reliance on Privacy Shield and that processes such personal data in a manner that violates the Privacy Shield Principles, unless we can demonstrate that we are not responsible for the resulting damages.

For inquiries or complaints regarding our compliance with Privacy Shield, please contact us as set forth in the section entitled "Contact Us" below. If we are unable to resolve your complaint directly, you may submit your complaint at no cost to you to at <u>JAMS</u> at <u>https://www.jamsadr.com/eu-us-privacy-shield</u>. In the event there are residual complaints that have not been resolved by <u>JAMS</u>, or any other means, you may seek a non-monetary remedy through binding arbitration to be provided to you in accordance with the Privacy Shield Principles.

To learn more about the Privacy Shield Framework, and to view Domino's Pizza's certification, please visit <u>http://www.privacyshield.gov</u>. A list of companies certified under the Privacy Shield Framework is available at the following link: <u>https://www.privacyshield.gov/list</u>.

FACIAL MOVEMENT POLICY

This Facial Movement Policy ("Policy") sets out the data practices of Domino's Pizza, Inc. and our direct and indirect parents, subsidiaries, and affiliates ("Domino's," "we," "our," "us"), and your rights, with respect to Facial Movements collected through our Mind Ordering Mobile Application ("App"). By using the App, you acknowledge that you have read this Policy,

and agree to the processing of your Facial Movements in accordance with its terms. To the extent a Facial Movement is considered biometric information (or a similarly protected type of information) under applicable law, you agree to the processing of such information in accordance with this Policy.

Our Privacy Policy sets out our data practices with respect to our processing of information other than your Facial Movements, such as photographs taken through the App. If you have any questions about this Policy or our Privacy Policy, please contact us by email at <u>customercare@dominoscustomercare.com</u> or by mail at Domino's Pizza LLC, Attn: Customer Care, 30 Frank Lloyd Wright Drive, Ann Arbor MI 48105.

Collection of Facial Movements

Our App may allow you to place a pizza order with Domino's using your facial movements. For example, if you nod up and down, the App will place an order for you.

To facilitate this process, when you first open the App, we will ask you to grant camera access to the App in order to track and capture the positions of your facial features, such as eyes, nose, and mouth (a "Facial Movement"). This allows us to calculate things like face tilt, closing of the eyes, or furrowing of the eyebrows. Your Facial Movement will be automatically processed within the App using software provided by our service provider Unity Technologies. When you close the App, the Facial Movement will be immediately deleted.

Purpose

The primary purpose of collecting your Facial Movement is to fulfill the service requested by you to place an order through the App.

Domino's does not intend to sell, lease, trade, share in exchange for anything of value, or otherwise profit from the transaction of your Facial Movements. Domino's does not intend to use Facial Movements to directly identify any specific individuals, nor combine Facial Movements with any lists, databases, or other datasets intended to be used to identify specific individuals.

Disclosure

We disclose your Facial Movements in the following circumstances:

- to our service providers, such as Unity Technologies, who host the data or provide the underlying technology for processing, scanning, or ordering.
- in connection with, or during negotiations of, any proposed or actual merger, purchase, sale, or any other type of acquisition of business combination of all or any portion of our assets, or transfer of all or a portion of our business to another business.
- to comply with the law or defend our rights.

Data Storage and Protection

Domino's will store, transmit, and protect your Facial Movements using a reasonable standard of care. Such storage and protection from disclosure will be performed in a manner that is the same as or more protective than the manner in which we store, transmit, and protect from disclosure other confidential and sensitive information. We will retain and delete your Facial Movements in accordance with our Retention and Deletion Schedule below.

Retention and Deletion Schedule

Unless we are required to retain your Facial Movements for a longer period of time to comply with the law or defend your rights, Domino's will retain your Facial Movements only until you close the App after you place your order.

Your Privacy Rights

You may initially decline to provide us with access to your camera to capture a Facial Movement, but this will result in us being unable to fulfill the service requested by you.

REVISION DATE

This policy was last updated April 7, 2022.